

Dear Valued Patient,

Dermatology Specialists of AL, FL, GA, MS and Aqua Medical Spa is committed to the health and safety of our patients, families, visitors and employees. As our communities continue to feel the increased impact of Coronavirus (COVID-19), we feel it is important to share with you that we are closely monitoring the guidance of the World Health Organization and the Centers for Disease Control and Prevention regarding the spread of the virus. Our focus is to ensure we continue to provide excellent patient care while doing our part to keep you, our employees, and our communities safe.

As of now, all of our clinics are operating on a normal business schedule. We will continue to monitor updates from the CDC and World Health Organization and make adjustments as necessary. Any changes that affect patient care will be posted on our website at [www.MyDermSpecialists.com](http://www.MyDermSpecialists.com).

**How is Dermatology Specialists / Aqua Medical Spa protecting patients, families and visitors?**

- We have enhanced techniques and frequency of clinic cleanings.
- We are implementing a patient questionnaire screening process to identify anyone with signs and symptoms of respiratory illness and applicable travel or contact history with COVID-19.
- We are modifying our waiting rooms to give extra space to patient's waiting to be seen. You will also be given the option of waiting in your vehicle, once checked-in, until you are called on your mobile phone to be seen by the provider.
- We are respectfully requesting that you limit the number of people who accompany you to your medical appointments. Please note that visitors may be subject to the same screening processes as patients.

**How can you help protect yourself?**

- Avoid contact with anyone showing symptoms of respiratory illness
- When coughing or sneezing, cover your mouth and nose with flexed elbow or tissue
- Avoid touching your nose, eyes or mouth with unwashed hands
- Clean and disinfect frequently touched objects
- Stay home when sick

**Do you need to reschedule your appointment with Dermatology Specialists / Aqua Medical Spa?**

**Call 877-231-DERM (3376)**

- If you have a scheduled appointment at any of our offices and are experiencing respiratory symptoms (fever of 100.4 or greater &/or cough), call our clinic to reschedule your appointment.
- If you have traveled internationally within 14-days of your scheduled medical appointment, call to reschedule.
- The CDC recommends travelers defer all cruise ship travel at this time. If you have been on a cruise ship (regardless of the port or destination), you will need to reschedule your appointment at least 14-days out from your return date.

Rest assured that we will continue to maintain the highest quality of cleanliness and care in our offices.

Sincerely,



Chris Brooks, CEO

P.S. The [CDC website](http://www.cdc.gov) is an excellent source of up-to-date information on what you should know about this respiratory disease.