

# Section 504 Notice of Program Accessibility

*The regulation implementing Section 504 requires that an agency/facility “. . . adopt and implement procedures to ensure that interested patients, including patients with impaired vision or hearing, can obtain information as to the existence and location of services, activities, and facilities that are accessible to and usable by disabled patients.” (45 C.F.R. §84.22 (f))*

**Dermatology Solutions Group** and its affiliated clinics are accessible to and useable by disabled patients, including patients who are deaf, hard of hearing, or blind, or who have other sensory impairments. Access features include:

- Convenient off-street parking designated specifically for disabled patients
- Curb cuts and ramps between parking areas and buildings
- Level access into first floor level with elevator access to all other floors
- Fully accessible offices, meeting rooms, bathrooms, public waiting areas, and patient treatment areas, including examining rooms
- Assistive and communication aids provided to patients who are deaf, hard of hearing, or blind, or who have other sensory impairments. There is no additional charge for such aids.

*Some of these aids include:*

- Qualified sign language interpreters for patients who are deaf or hard of hearing
- A telecommunication device (TTY/TDD) for use by patients who are deaf, hard of hearing, or speech impaired
- Assistance for patients with impaired manual skills

## Contact Us

If you require any of the aids listed above, please contact us at 877-231-3376 to discuss your needs.

## Grievance Procedure

**Dermatology Solutions Group** provides patients with disabilities with the full and equal enjoyment of its services and facilities and provides equal access to services in clinical and administrative settings for all patients. If you feel you have been denied such access, you may submit a grievance by calling Dermatology Solutions Group's Compliance Officer at 850-252-4408 or by emailing [compliance@dermsolutionsgroup.com](mailto:compliance@dermsolutionsgroup.com).